

**Street Cleaning and Grounds Maintenance**

**Customer Satisfaction Survey**

Q1 Postcode or Street Name.

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| Q2 Have you ever requested via Cheshire West and Chester Council or Avenue Services any Street Cleaning or Grounds Maintenance services? | | | | | | | | | | | | |
| |  |  | | --- | --- | |  | Yes |  |  |  | | --- | --- | |  | No (go to Question 4) | | | | | | | | | | | |  |  |
| Q3 What did you report? | | | | | | | | | | |  |  |
|  | |  |  | | --- | --- | |  | Litter | |  | |  |  | | --- | --- | |  | Fly tipping | |  | |  |  | | --- | --- | |  | Animal Fouling | |  | |  |  | | --- | --- | |  | Bins Overflowing | |  | |  |  | | --- | --- | |  | Grass Cutting | | |
| Comments.   |  | | --- | | **How would you rate the Street Cleansing/Grounds Maintenance Services within Blacon?**  Q4 To what extent are you satisfied or dissatisfied with the services provided? | | | | | | | | | | | |  |  |

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|  | |  |  | | --- | --- | |  | Very Satisfied | |  | |  |  | | --- | --- | |  | Satisfied | |  | |  |  | | --- | --- | |  | Neither Satisfied nor Dissatisfied | |  | |  |  | | --- | --- | |  | Dissatisfied | |  | |  |  | | --- | --- | |  | Very Dissatisfied | |

**Have you ever spoken to any of the Street Cleansing/Grounds Maintenance Teams?**

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| |  |  | | --- | --- | |  | No (go to Queston 6) |   Yes |  | | | | | | | | | | | | |
| Q5 How would you rate your interaction with the team? | | | | | | | | | | | | |
| |  | | --- | | Comments. | | | | | | | | | | | | | |
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| |  |  | | --- | --- | | Q6 | How could we improve the Street Cleaning and Grounds Maintenance service within Blacon? | |  | | | | | | | | | | | | | | |
| |  | | --- | | **Comments.** | |  | | |  |  |  |  |  |  |  |  |  |  |