

**Street Cleaning and Grounds Maintenance**

**Customer Satisfaction Survey**

Q1 Postcode or Street Name.

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| --- |
| Q2 Have you ever requested via Cheshire West and Chester Council or Avenue Services any Street Cleaning or Grounds Maintenance services? |
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|  |  |
| --- | --- |
|  | Yes |

|  |  |
| --- | --- |
|  | No (go to Question 4) |

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| Q3 What did you report? |   |  |
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|  |  |
| --- | --- |
|  | Litter  |

 |   |

|  |  |
| --- | --- |
|  | Fly tipping |

 |   |

|  |  |
| --- | --- |
|  | Animal Fouling |

 |   |

|  |  |
| --- | --- |
|  | Bins Overflowing |

 |   |

|  |  |
| --- | --- |
|  | Grass Cutting |

 |
| Comments.

|  |
| --- |
| **How would you rate the Street Cleansing/Grounds Maintenance Services within Blacon?**Q4 To what extent are you satisfied or dissatisfied with the services provided? |

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| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
|  |

|  |  |
| --- | --- |
|  | Very Satisfied |

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|  |  |
| --- | --- |
|  | Satisfied |

 |   |

|  |  |
| --- | --- |
|  | Neither Satisfied nor Dissatisfied |

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|  |  |
| --- | --- |
|  | Dissatisfied |

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|  |  |
| --- | --- |
|  | Very Dissatisfied |

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**Have you ever spoken to any of the Street Cleansing/Grounds Maintenance Teams?**

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| --- | --- | --- | --- |
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| --- | --- |
|  | No (go to Queston 6) |

Yes |   |
| Q5 How would you rate your interaction with the team? |
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| --- |
| Comments. |

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| Q6 |  How could we improve the Street Cleaning and Grounds Maintenance service within Blacon? |
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| **Comments.** |

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